



## FENZI GROUP MANAGEMENT POLICY

The primary objective of the FENZI Group, world leader in products dedicated to secondary glass processing, is to increase the satisfaction of its Customers and Partners thanks to continuous impro in the quality of its products by pursuing a sustainable policy aimed at respecting man and the environment.

- Considering Group's objectives, its top management has established an adequate operating system with the involvement of all functions and collaborators, providing the necessary resources to develop and improve the companies, guaranteeing attention to people and the context in which they operate, recognizing the importance of protecting and maintaining the quality of the environment as an integral part of the Group's activity.
- The system is periodically reviewed, updated, and improved through risk and opportunity analyses, experiences gained during companies' activity, internal and third-party audits, needs arising from the context and interested parties, including shareholders, employees, customers, suppliers, business partners, local communities.
- The activities are planned and conducted following the highest standard of professionalism, legality, and correctness, considering them essential conditions for the correct functioning and development of the companies. Those principles have been reported in the *Group Code of Conduct* distributed to all staff.
- We maintain long-term relationships with our Customers and Suppliers based on the understanding of mutual needs, so that those are fully understood and satisfied, favouring policies linked to sustainability.
- We ask all our researchers and collaborators to actively apply themselves to obtain products which, respecting the highest quality levels, maintain the lowest risk for humans and the environment with the aim of favouring eco-sustainable products and processes to economically balance social and environmental progress.
- We recognize our duty to ensure that raw materials, products, and waste are managed, transported, used, and disposed of safely and without unacceptable risks to humans and the environment. It is therefore the responsibility of all employees and the companies themselves to ensure that this is respected.
- We maintain rigorous compliance with the requirements and mandatory legislations of the countries in which we operate, adopting policies and procedures compliant with ISO standards capable of enabling us to achieve the set objectives.
- We use management indicators closely related to our objectives that allow us to evaluate both internal improvements and actual Customer satisfaction, which is a priority for us.



Advanced Glass Technologies

**FENZI GROUP - LEADER IN CHEMICALS FOR THE GLASS PROCESSING INDUSTRY**

Headquarters: Fenzi SpA – Via Trieste 13-15, 20067 Tribiano (Milan) – Italy

Phone +39 02 906221 r.a. – [www.fenzigroup.com](http://www.fenzigroup.com)



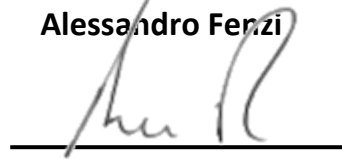
- We share the Policy with all our main Stakeholders, verifying that it is understood and supported at all companies' level, regularly communicating environmental performances to all employees, and requesting partners.
- We are committed to continuously improving the protection of the environment in which we operate, promoting the prevention of pollution and adopting measures to conserve resources, avoiding energy waste, improving products durability and recycling.
- We use the Group website to promote our *Code of Conduct* and *Management Policy*, guaranteeing dissemination and transparency of information to all our Customers and Commercial Partners.

**Place and Date**

**Tribiano, February 12, 2024**

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**CEO FENZI GROUP  
Alessandro Fenzi**



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**FENZI**

**ALU:PRO**

**ROLL:TECH**

**FENZI AGT**  
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